**CONSENT FORM FOR USE OF PERSONAL INFORMATION**

Railpen Limited (‘**we**’, ‘**us**’, ‘**our**’) are conducting research to **support the Railway Pension Scheme’s 30th anniversary**. By completing and signing this form, you are providing your consent to our use of your personal data, and information contained in your responses to our questions and conversations, for the purposes set out within this Consent Form.

**I. Personal Details**

Full Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**II. Introduction**

We are conducting research to understand our customers' needs and preferences better. Your participation in this is entirely voluntary, and you are free to withdraw your consent at any time without any consequences.

**III. Purpose of the Research**

The purpose of this research is to:

• Gather information about your experiences with our products and services

• Identify areas where we can improve

• Develop new products and services that meet your needs

• Enhance communication and marketing strategies

**IV. Data Collection and Use**

We will collect your name, contact information, and responses to our questions. This data may also be used to analyse our research results, develop and improve products and services, and also market our products and services more effectively.

**V. Consent for Testimonials and Statements**

In addition to the above, you hereby grant Railpen Limited the right to use your testimonials, quotes, any verbal or written statements and images or photographs provided, across all digital and print channels for the purposes of member communication, case studies, marketing, and promotional activities.

**VI. Data Sharing and Security**

We will not share your personal data with any third parties without your explicit consent. Railpen Limited will take all reasonable steps to protect your data from unauthorised access, use, or disclosure.

**VII. Statutory Retention Period**

Personal data provided will be retained for the duration of the consent specified below unless a longer retention period is required or permitted by law. Upon the expiry of the consent period or if you withdraw your consent, your personal data will be deleted or anonymised as per Railpen Limited's data retention policy and in accordance with UK GDPR.

**VIII. Your Rights**

You have the right to access, rectify, erase, restrict, port, and object to the processing of your data. These rights are in full alignment with your entitlements under the UK GDPR.

**IX. Contact Information**

For questions about this consent form or research, please contact us at [railpencommunications@railpen.com](mailto:externalcommunications@railpen.com)

**X. Declaration of Consent**

I consent to participate in the research and to the use of my data and statements for the purposes described above. I understand that my participation is voluntary and that I may withdraw my consent at any time.

**Name**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Signature**: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Date**: \_\_\_\_\_\_\_\_\_\_\_\_

Please review, sign, and return this form to [railpencommunications@railpen.com](mailto:railpencommunications@railpen.com)